



Bus Service Changes – September 2019 – Briefing Note

As we approach September, Arriva have now formally notified us and the Traffic Commissioner through their service registrations of their planned service alterations that will come into effect from Sunday 1st September 2019. This note provides a high level summary of the changes proposed.

Route 5/5a: Telford – Newport – Stafford

This service sees a revised timetable put in place, but with no change to the current route. The timetable change results in a number of journeys being withdrawn or curtailed due to low passenger numbers:

- The 0540 Telford – Stafford will commence from Newport at 0630 (Mondays – Fridays)
- The 0630 Telford – Stafford will depart at 0640 and will operate 10 minutes later throughout (Mondays – Fridays)
- The 1825 Stafford – Telford will depart at 1835 and will operate 10 minutes later throughout (Mondays – Saturdays)
- The 1855 Stafford – Telford will be withdrawn (Mondays – Saturdays)
- The 2010 Telford – Stafford will terminate at Newport (Mondays – Saturdays)
- The 2210 Telford – Newport will be withdrawn (Mondays – Saturdays)
- The 2135 Stafford – Telford will be withdrawn (Mondays – Saturdays)
- The 1810 Donnington – Telford will be withdrawn (Mondays – Saturdays)
- The 1840 Donnington – Telford will be withdrawn (Mondays – Fridays)

Route 7: Telford - Wellington

This service sees a revised timetable put in place, but with no change to the current route. The timetable change results in the short journeys that operate between Wellington and Donnington being withdrawn due to low passenger numbers for the summer holidays, making a 30 minute frequency between Wellington and Telford town centre.

In September the Monday to Friday short journeys will not be reintroduced. Instead the frequency over the whole route between Telford and Wellington will be increased from every 30 minutes to every 20 minutes.

The 30 minute frequency between Telford and Wellington will continue on Saturdays.

Route 7a/897: Newport - Wellington

This is a new service to replace the current route 897.

This service will form part of the route 7 timetable to provide additional capacity to Telford College at the peaks. The route between Newport and Trench is the same as the current 897, before following the route of the 7 into Wellington Bus Station resulting in no loss of service.

Route 11: Telford – Lawley - Wellington

This service is changed significantly via a revised route and timetable. However, the changes are being implemented side by side with the X4 and as such results in an improved service between Telford town centre and Wellington via Lawley.

The frequency between Telford and Lawley is reduced from every 30 minutes to every 60 minutes, and the route is extended beyond Lawley to serve more of the new Lawley Village development, Wrekin Retail Park (for Tesco), Arleston and Wellington. Currently this service is a circular service between Lawley and Telford town centre.



Most journeys continue from Wellington as a route 15 which will provide a direct link from Lawley to Princess Royal Hospital. Journey times between Arleston and Telford will be reduced considerably and the link between Lawley and Wellington is re-introduced.

The revised route is as follows:

Telford Bus Station, Northfield Street, Malingsgate, West Centre Way, Bryce Way, Proctor Avenue, The Crescent, The Meadows, Glendale, Peppermill, West Centre Way, Birchfield Way, Lawley Drive A5223, Whitchurch Drive A5223, Wrekin Retail Park Tesco, Whitchurch Drive A5223, Bennetts Bank, Arleston Lane, Windsor Road, Arleston Lane, Toll Road, Chartwell Road, Princess Avenue, Kingsland, Dawley Road, Bayley Road, Churchill Road, John Broad Avenue, Dawley Road, Mill Bank, King Street, Victoria Road, The Parade, Wellington Bus Station.

Return via reverse of outward route to Lawley Drive A5223, Birchfield Way, Bryce Way, Proctor Avenue, The Crescent, The Meadows, Glendale, Peppermill, West Centre Way, Malingsgate, Northfield Street and Telford Bus Station.

Certain peak journeys on Mondays to Fridays will also via operate Telford Bus Station, Northfield Street, Grange Central, Hollingsgate, Euston Way and Telford Central Railway Station.

Short journeys on Monday to Saturday evenings and all day Sunday between Telford and Lawley which are supported by Telford & Wrekin will operate with a slight variation of route and will be called **route 11a**. Telford Bus Station, Northfield Street, Malingsgate, West Centre Way, Bryce Way, Proctor Avenue, The Crescent, The Meadows, Glendale, Peppermill, West Centre Way, Birchfield Way, Lawley Drive A5223, West Centre Way, Malingsgate, Northfield Street, Telford Bus Station.

Route X4: Telford – Wellington - Shrewsbury

Linked to the Route 11 above, a revised route is introduced to serve more of the new housing development at Lawley Village.

The route will now be via Telford Bus Station, Northfield Street, Malingsgate, West Centre Way, Lawley Drive A5223, Whitchurch Drive A5223 then as per current route x4 to Wellington and Shrewsbury.

Route 13: Telford - Oakengates

This route sees a minor timetable change where the 1710 from Telford to Oakengates will depart at 1715 and will operate 5 minutes later throughout the evening (Mondays – Fridays).

Tesco Shuttle Bus: Telford – Wrekin Retail Park

This service will be withdrawn as the funding from Tesco has been removed. However, the revised route 11 will serve the Wrekin Retail Park, so this service can still be accessed by bus from Telford town centre.

Route 15: Telford – Shawbirch – Wellington - Arleston

Linked to the Route 11 above, a revised timetable will be introduces with most journeys continuing at Wellington Bus Station as the revised route 11 to Arleston and Lawley.

Route 19: Telford – Lawley – Lightmoor - Shrewsbury

A revised route is to be introduced to serve more of the new housing development at Lawley Village, but with no change in timetable. The new route will be:

Telford Bus Station, Northfield Street, Malingsgate, West Centre Way, Bryce Way, Proctor Avenue, then as per the current route 19 to Lightmoor and Shrewsbury.